

Limited Warranty *that you can understand*

Automobile glass is warranted against defects in material or workmanship for as long as you own the vehicle in which the glass is installed, as long as such discovery of defects are brought to the attention of Active Auto Glass within 30 days of installation. Product installation errors, such as loose moldings, wind and air leakage, and certain types of stress cracks, which are exclusively caused by product installation errors made by Active Auto Glass, shall be covered under this warranty. Truck sliding back glass is warranted against defects in material and workmanship for two years from the date of installation as shown on the invoice.

Exclusions

This warranty does not cover leakage and or stress cracks, which are caused in ways other than product installation errors exclusively made by Active Auto Glass. Including without limitation, leakage and or stress cracks caused by preexisting rust on pinch weld and surrounding areas, or structural damage to consumer's vehicle, or other damage caused to consumer's vehicle, including, without limitation, vandalism and vehicle's impact with objects. Active Auto Glass will use commercially reasonable efforts to advise you of the existence of such damage or rust prior to removal of existing glass; however, it is often not possible to do this. In these cases, Active Auto Glass is not responsible for any associated damage. In addition, damage not involving defective workmanship or materials is expressly excluded from coverage under this warranty. Any repair or attempted repair of the product or its installation by anyone other than Active Auto Glass automatically voids this warranty. **IN NO EVENT SHALL THE MANUFACTURER OR VENDOR BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.** Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

General

If you have a problem that is covered by this warranty, you may contact any of our store or phone Toll Free 1-800-785-0025 and we will replace or repair the warranted product or correct the defective workmanship without charge at a mutually agreed upon time. If we are unable to do so, we will refund the original purchase price of your warranted product. In order to exercise your rights under this warranty, we will require evidence of installation by Active Auto Glass, such as a copy of the invoice.

Windshield Repair

The repair process involves the injection of special adhesives into the damaged part of the glass. The degree of success of each repair is a function of several variables. The best results are obtained when the damage is recent, the point of impact small, the cracks around the damaged area are small, and there is no moisture or other foreign matter in the damaged area

In some cases, the attempt to repair a windshield can result in the chip or crack becoming larger, and we are not responsible for such damage.

If you are dissatisfied with the repair, we will credit the cost of repair toward a replacement preformed by Active Auto Glass. If your insurance company paid for the repair, the insurance company will receive credit.

We guarantee that the repaired portion of the windshield will not crack further and that the repair will pass any state vehicle inspection, or we will credit the cost of repair toward replacement.

This warranty applies as long as you own or lease the vehicle on which the repair was made and is not transferable.

For Further Help Contact 1-800-785-0025